

WARRANTY CERTIFICATE

Manufacturer or Importer's; Title: NUMAŞ NURETTİN USTA FURNITURE PRODUCTION IND.INC. Address: 1. OSB, Oğuz Street. No: 25 Sincan/ANKARA Phone: +90 (312) 589 00 00 Fax: +90 (312) 844 00 50 e-mail: info@nurus.com.tr Authorized Sign: Stamp of Company:	Seller's: Title: NURUS NURETTİN USTA FURNITURE, PROJECT DECORATION, FURNITURE ACCESSORIES PROD. TRAD. IMPORT, EXPORT, LOGISTICS INC. Address: 1. OSB, Oğuz St. No: 25 Sincan/ANKARA Phone: +90 (312) 589 00 00 Fax: +90 (312) 844 00 50 e-mail: info@nurus.com.tr Invoice Date and Number: Delivery Date and Location: Authorized Sign: Stamp of Company:
Product's	
Type: Wooden and Metal Furniture Brand: NURUS Model: All Models	Warranty Period: 2 years Maximum Repair Time: 20 days Band and Serial Number: -
WARRANTY CONDITIONS	
<p>1) Warranty starts at the date of delivery of the good and warranty period is 2 years.</p> <p>2) All parts, including all parts of the goods, are covered by the warranty.</p> <p>3) In case the goods are found to be defective, the consumer, the article 11 of the Law No. 6502 on Consumer Protection; Returning from the contract, asking for a discount from the sales price, requesting for free repair, asking for the sale to be replaced with a non-defective number may use one of its rights.</p> <p>4) In case the consumer chooses the right of free repair from these rights; It is obliged to make or repair the goods without any charge under the name of labor cost, changed part price or any other name. The consumer may also use the right to free repair against the manufacturer or importer. The seller is jointly responsible for the consumer and importer's use of this right.</p> <p>5) If the consumer uses the right to free repair; In the event of failure in the warranty period, exceeding the maximum period required for the repair, and if it is determined by the authorized service station, the seller, the manufacturer or the importer in a report; the seller can demand the return of the price of the goods, the price reduction in the same rate or the replacement of the goods with the unspecified number if possible. The seller cannot refuse the consumer's request. If this request is not fulfilled, the seller, the manufacturer and the importer shall be jointly liable.</p> <p>6) The maximum repair period of the goods is 20 working days. This period starts from the date of delivery of the defect to the authorized service station or the seller on the date of notification of the goods and the delivery of the goods to the authorized service station. If the malfunction cannot be remedied within 10 working days, the manufacturer or importer may; Until the repair of the goods is completed, it has to allocate another property with similar characteristics to the use of the consumer. In case of malfunction of the goods within the warranty period, the time spent in the repair is added to the warranty period.</p> <p>7) Malfunctions arising from the use of the product in contravention of the instructions contained in the operating manual are not covered by the warranty.</p> <p>8) The consumer may apply to the Consumer Arbitration Committee or the Consumer Court at the place where the settlement is located or where the consumer transaction is made in case of disputes that may arise regarding the use of the rights arising from the guarantee.</p> <p>9) In the event that this Warranty Certificate is not provided by the Seller, the consumer may apply to the General Directorate of Consumer Protection and Market Surveillance of the Ministry of Trade.</p>	

INFORMATION FOR USE

GENERAL INFORMATION

- Our products do not require periodic maintenance.
- All surfaces must be protected from heat sources (radiators, fans, irons, etc.), direct UV (ultra violet) rays of the sun, cigarettes, water and moisture.
- Product surfaces should not come into contact with metal and plotting materials.
- Color fading can be observed in products exposed to UV (ultra violet) rays of direct sun.
- Panel panels used in wooden furniture are materials which are in compliance with E1 European standards and are the least harmful to human and environment.
- Pets should be kept away from your products.
- Products should not be used in any way other than design purposes, the mechanism should not be forced outside the limits allowed by the mechanism.
- If the products are not wheeled, they must be transported by lifting or disassembling. It should not be tried to be moved back and forth where it is pushed to the right and left.

TRANSPORTATION, DELIVERY, INSTALLATION AND ENVIRONMENTAL EFFECTS

- The first installation of the product is made by our company.
- When transporting and storing in carton boxes, during the transportation and storage, caution must be paid to the warning signs on the carton and should be protected from external weather conditions such as water, moisture and excessive heat. Heavy loads should not be loaded onto the boxes.
- Our products packed with nylon should be carefully handled, protected from impacts and protected from outside weather conditions which may damage the product such as water, moisture and excessive heat during storage. Do not load heavy loads on the packages.
- If the product is not to be used immediately and stored, it should be stored in suitable ambient conditions (appropriate temperature and humidity).
- Due to our responsibility to the environment, our product packaging waste is taken by our installation team. In other cases, wastes should be left to waste areas that can be taken by municipalities.

- It is recommended that you do not cause environmental pollution with your used furniture.

CARE, REPAIR AND CLEANING

- The surfaces of products produced from natural coated, lacquered and melamine based plates are in no way detergent, alcohol, thinner, acetone and so on. should not be cleaned with chemical substance. Special furniture cleaning materials on the market or a white soft cotton cloth moistened with natural soapy water should be wiped and dried in a circular motion without local scrubbing. Color changes may occur in areas where the cleaning agent is applied.
- Metal materials should not be wiped with wet or damp cloth in any way, detergent, alcohol, thinner, acetone and so on. should not be cleaned with chemical substance. The surface to be cleaned should be wiped off with a dry white soft cotton cloth in a circular motion without local scrubbing.
- Natural leather and artificial leather surfaces, in no way detergent, alcohol, thinner, acetone and so on. should not be cleaned with chemical substance. Special furniture cleaning materials on the market or a white soft cotton cloth moistened with natural soapy water should be wiped and dried in a circular motion without local scrubbing. Color change and excessive hair growth may occur in areas where the cleaning agent is applied.
- Plastic surfaces, detergent, alcohol, thinner, acetone and so on. should not be cleaned with chemical substance. It should be wiped and dried in a circular motion without local scrubbing with a white soft cotton cloth moistened with natural soapy water.

SPECIAL CONDITIONS FOR SEATS AND SOFAS

- The use of materials such as natural leather, artificial leather and fabric cannot be guaranteed to ensure the color and pattern integrity of the furniture that can be purchased in the future.
- The coatings used in the wooden parts of upholstered products are natural materials. The color and pattern draw may differ from the products of the same set. The use of these natural materials cannot guarantee the color and pattern integrity of the furniture which can be purchased in the future.
- Upholstered products, depending on the use of different climate and heat conditions, leather and fabric may occur abundance.
- The fabrics we use in our upholstered products have a pilling value of 4, and a martindale value of 15000-25000. In these fabrics produced from natural materials (linen, cotton, wool), hair growth, deterioration and discoloration may be observed over time. This is not a defect due to the natural nature of the fabric.
- Since the fabrics cannot be obtained from the manufacturers with the Guarantee Certificate in the content of the in Law on the Protection of Consumers No. 4077 ad, our company reserves the right to recourse to the fabric manufacturer companies for defective goods due to a problem in this regard.
- In our products which are produced by dressing system, the cases should be cleaned with dry cleaning method and our products which are produced with fixed flooring style should be cleaned by the companies that do dry cleaning in place. Never wash.
- In our products which are produced by dressing system, the fabric may become abundant as a result of its use over time.
- The down mattresses on seats and sofas should not be vacuumed with a vacuum cleaner.
- Feathered cushions should be periodically pounded due to use.
- In the case of liquid spills on the upholstered parts of the products, the liquid stain must be absorbed with an absorbent cloth without penetrating deeply.
- Natural leather, artificial leather or fabric covered seats should be dusted with a soft brush vacuum cleaner.
- Natural leather, artificial leather or fabrics from the surface of the fabric or from the surface of the yarn in the case of yarn pulling out should not be tried to be cut, without damaging the product should be cut with scissors.
- Seats and sofas should not be stepped on. Products should not be used for purposes other than its purpose.

- There is a risk of tipping back when sitting on the seat uncontrollably. Do not lean back uncontrollably.

SPECIAL CONDITIONS FOR CABINETS

- Rotation may occur with the effect of climate and heat changes in the usage doors of the cabinets over time.
- In our hinge-lid cabinets, cover settings can be made via hinge. The first installation is done by our installers. Depending on time of use, the adjustment can be made via the hinge when the setting requires it.
- Bottom table joints may cause sagging due to ground or overloading the cabinet. In this case, the feet can be adjusted again.
- Products should not be overloaded or shipped on the shelves and the weights should be distributed evenly.
- Fingers can become stuck due to uncontrolled closing of cabinet doors or drawers. It is recommended that you take the necessary precautions to prevent possible accidents.

OTHER INFORMATION

- The coatings used in wood-based products are natural materials. The color and pattern draw may differ from the products of the same set. The use of these natural materials cannot guarantee the color and pattern integrity of the furniture which can be purchased in the future.
- We recommend that you review the user manuals that may be included with the products.
- Damages arising from customer and user negligence and / or misuse are not covered by the warranty. Such products can be taken care of by our company for the price.
- According to the Regulation on After-Sales Services published in the Official Gazette dated 13.06.2014 and numbered 29029, the life span of our products is 10 years.